Document for sending a mobile phone or tablet

Brand of Device:

Model:

Details of Sender

Name:

Address:

City and Postal Code:

Phone Number:

E-mail:

Defect of your device (please describe the defect/fault/issue):

PASSWORD: (in case your device is protected by a password):

Terms and Conditions:

1. Smaller scratches, unevenness, reduced sensitivity on the buttons or the touch surface when repairing the device may occur during repair
2. Warranty period

* Spare parts 24 months
* Service task 3 months
* Repair of a device, which has already been damaged by water is not covered by warranty nor is the spare part or a service task

1. During the repair of a fallen, dismantled, or otherwise damaged device, hidden defects may arise, which may manifest themselves during repair. Fix service is not liable for such defects. When a hidden defect occurs, the customer is notified on the status of the serviced device during the repair.

* The Customer is obliged to take over the device within 10 days since the termination of service notification. Fix Service is entitled to charge a fee of 0.60, - € / day / pcs
* The Customer who ordered the repair is fully aware of the possible consequences that may result from a repair of the damaged device.

Customer signature: