

## Withdrawal from the contract

I hereby announce that I am withdrawing from\*:

<b>Product name*</b> (as offered at <a href="http://www.fixshop.eu">www.fixshop.eu</a> ):	
<b>Order number*:</b>	
<b>Date of ordering goods*:</b>	
<b>Date of receipt of goods*:</b>	

<b>Name, surname, title*:</b>	
<b>Address*:</b>	
<b>IBAN*:</b>	

\* Required

I returned the goods:

- a) By mail to the company address
- b) Free of charge through the Packet pickup point

Reason for return (optional):

- ☐ Incompatible part
- ☐ Wrong color
- ☐ No longer need the item
- ☐ Non-functional part + description of malfunction:

.....

- ☐ Other damage + description of damage:

.....

- ☐ Other: .....

*Thank you for helping us improve our services.*

### Right of withdrawal

In accordance with Section 7 of Act No. 102/2014 Coll. on Consumer Protection in the Sale of Goods or Services under a Distance Purchase Agreement or a Contract Concluded Outside the Seller's Business Premises and on Amendments and Additions to Certain Acts, as amended, you have the right to withdraw from this Purchase Agreement without giving any reason within 14 days of receipt of the goods. The customer may also withdraw from the contract before the start of the withdrawal period. If the customer withdraws from the contract, any additional contract related to the contract is also cancelled.

### Seller's right

Pursuant to Section 10(4) of Act No. 102/2014 Coll., as amended, the seller is entitled to demand from the consumer payment for the reduction in the value of the goods resulting from such handling of the goods that is beyond the handling necessary to determine the characteristics and functionality of the goods. Pursuant to Article 9(2) of Act No. 102/2014 Coll., as amended, the seller is obliged to refund the consumer in the same manner as the consumer used in his payment. The consumer confirms the correctness of the data by his signature.

**By my signature, I agree to the processing of my personal data and their inclusion in the database of iFix s.r.o. in accordance with Act No. 428/2018 Coll. on the protection of personal data.**

In ..... on.....

.....  
Signature of the consumer